



**We found the missing
piece in care delivery**

Remote Care



**Older Adult
Care**

**Learning
Disabilities**



**Home From
Hospital**

Where independence, wellbeing and comfort matter most

GenieConnect® uses advanced technology to enhance the support provided to people in social care. It offers comprehensive, flexible care and support, empowering individuals to live independently in their homes for as long as possible. The platform transcends geographic barriers, reluctance to care and accessibility issues by providing remote care from anywhere with an internet connection. This means that even when there is a shortage of caregivers, changes in circumstances or difficulty reaching remote areas, individuals can still access the care they require.

We Reveal Care Potential

GenieConnect® Achieves Care Outcomes



How Does GenieConnect® Work?

We provide a personalised digital companion that helps people live independently for longer. The care team manages remote care delivery using the care portal to schedule and monitor health and well-being reminders, hydration and daily living prompts. The care team connects with the recipient using video-calling capabilities, creating a fully remote care service. The companion app allows extended and informal care networks to stay connected with their loved ones, creating a broader support network.



Free up 10 hours per week per recipient



Meet Genie The Digital Companion

Helping the care recipient with medical reminders, daily living and wellbeing prompts and remote care calls with caregivers through video calling capabilities

Voice activation

Video calling

Mood capture

Daily living reminders

Entertainment Apps

Wellbeing prompts



"I no longer miss my medication"

*Tara,
Supported by
Positive Steps.*



All data is stored in the UK through Edge Computing. Closed contact groups are managed via The Care Portal.

The Care Portal

Proactive and Preventative Delivery

Insights, auditing and analytical tools to make informed decisions for individuals receiving care



Real-time dashboards

Schedule care reminders

Flexible care delivery

Identify trends

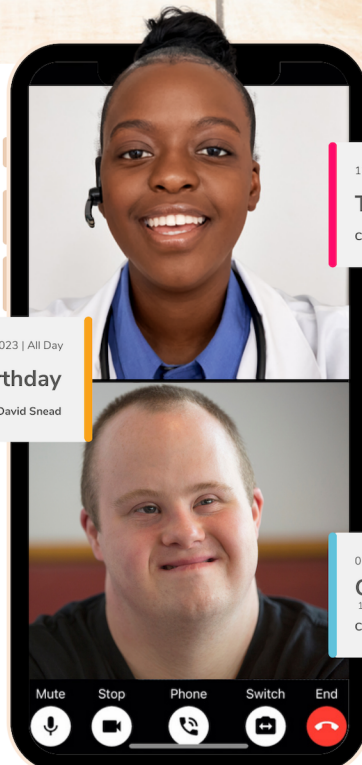
Monitor responses

Calendar entries

Video calling

On the go

Connecting families and caregivers with secure access from any portable device, ensuring care is always at their fingertips.



12 June 2023 | 12:30 pm
Time to make lunch
Created by Family; Jane Norman

19 Sept 2023 | All Day
Belle's 3rd Birthday
Created by Friend; David Snead

02 May 2023 | 3:00 pm
Care Worker Visit
15 minutes with Sally Moore
Created by Professional; Adam Riley

Companion App

Connected Communities

We're not just redefining care; we're pioneering a paradigm shift

GenieConnect® empowers individuals to reclaim control over their daily routines and overall wellbeing. This empowerment instils confidence and fosters a vital sense of agency and choice. Our remote care capabilities through the care portal demonstrate flexibility and proactivity, enabling on-demand responses to emerging concerns. This agile approach ensures that recipients receive timely support, elevating the care delivery quality.



Case Study: Local Authority Reablement Referral

In her 40s, Judy faced memory loss and the challenges of post-stroke life. With only her son as a caregiver, she awaited additional support services. GenieConnect® stepped in as the solution, providing

- Tailored medication reminders
- Mood tracking
- Task management

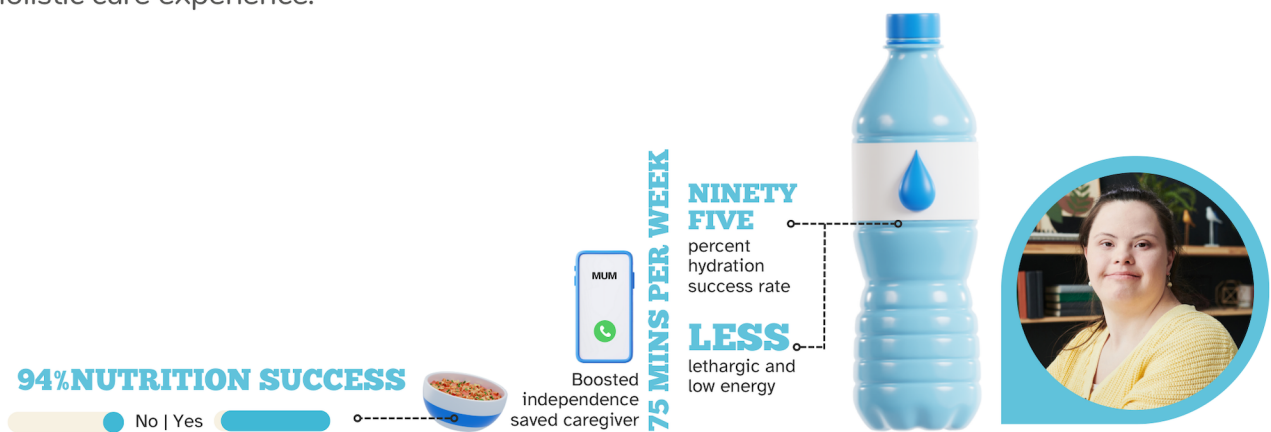
Judy's confidence soared as she achieved a remarkable 96% medication success rate. Her family actively participated by adding reminders and tasks, fostering better outcomes for all. After six weeks of reablement, Judy experienced increased independence and control over her daily routine, no longer requiring the proposed care package of 3 hours of in-person visits per week, saving valuable travel time and freeing up face-to-face care for those who need it most.

"Judy is well chuffed with her Genie. She thinks it is great, and so do we"

Care Worker

Hybrid care: where remote and in-person care meet

GenieConnect® embraces a hybrid care approach, blending remote technology seamlessly with tailored in-person care. This unique integration delivers personalised care plans and is adaptable to the recipient's evolving needs and preferences. Combining technology's efficiency with human empathy ensures a more comprehensive and holistic care experience.



Case Study: Local Authority Boosted Wellbeing for Learning Disabilities

Kimberley's learning disabilities make it hard to manage daily tasks. Donna, her mother and caregiver, struggles to balance her needs with other commitments. They seek support to increase independence for a better, healthier life. Prompts help Kimberley complete tasks such as:

- Staying hydrated
- Taking her medication on time
- Having regular nutritious meals

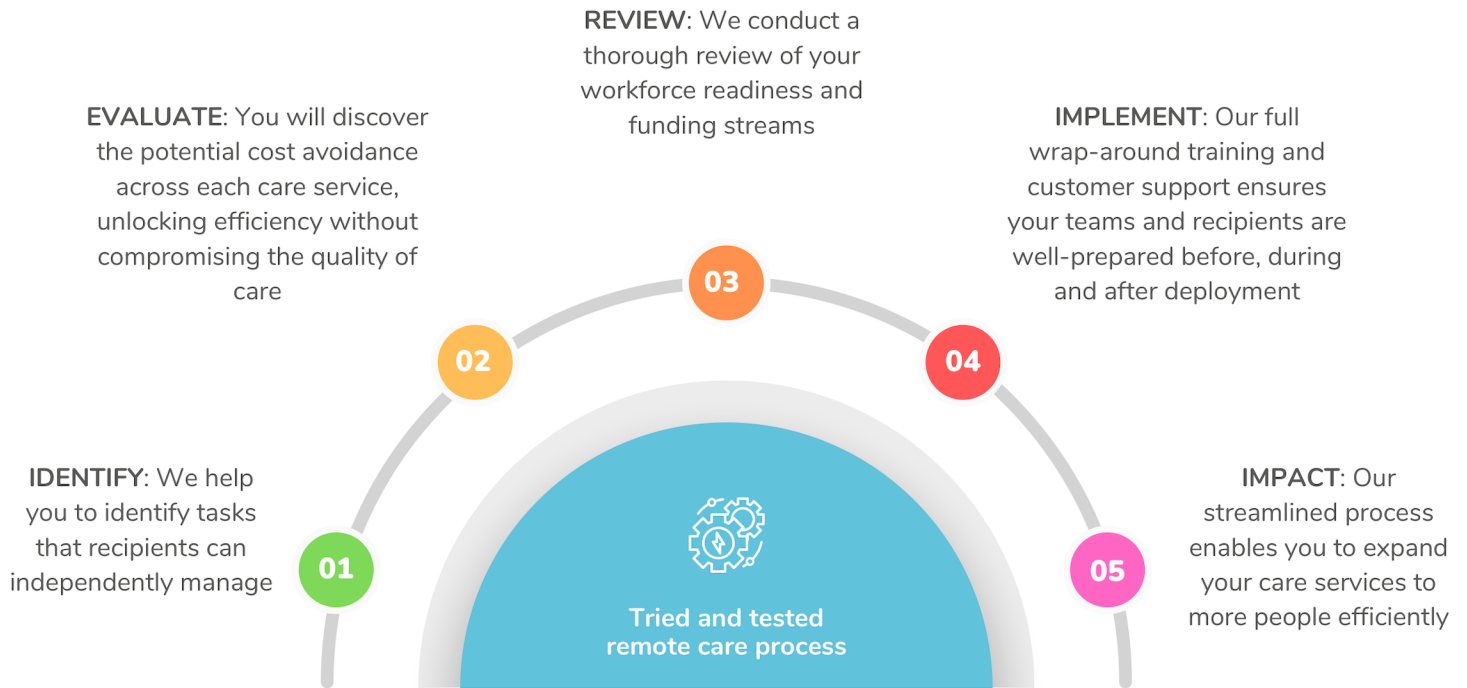
Kimberley's hydration success rate has been 95% since using Genie. Before Genie, Kimberley wasn't drinking enough water and felt lethargic. With Genie's help, Kimberley is now well-hydrated, more social, and cheerful. She has also become more independent, able to cook lunch herself, and reduced the need for phone calls from Donna. Additionally, Genie's success rate in helping Kimberley prepare lunch is 94%, saving Donna 75 minutes per week to check-in.

"Kimberley is eating breakfast regularly and making healthier food choices throughout the day."

Donna, Mum

Support Framework

We understand the challenges in the fast-paced world of local authorities and care providers. That's why our commitment extends beyond providing a groundbreaking technology platform — we're partners to support you every step of the way.



For more information visit www.genieconnect.co.uk

Email: information@serviceroboticsltd.co.uk

Scan the QR code to schedule a demo



**Service
Robotics
Limited**



**Genie
Connect**

Service Robotics Ltd is a limited company registered in England and Wales (10928861)
Registered Office: Future Space, Uwe North Gate, Filton Road, Bristol, United Kingdom, BS34 8RB

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